You recently helped organize a college ski(trượt tuyết) trip and you have received an email from Ms.Jane a parent of one of the students. Read part of email below:

|  |
| --- |
| I understand you were one of organizers of our son’s ski trip .I have to say my husband and I were extremely dissatisfied with the arrangements. You know my son and this classmate were eager(hao huc) to take the part trip at first . But when he came home , my son informed us that the lesson were fewer(ít hơn) than promised and accommodation was inadequate.Can you please give us a satisfactory(thõa đáng) explanation? |